

VISITOR REGULATIONS

Dear Visitors

The mission of the Ehrenbreitstein Fortress Cultural Centre and the Koblenz State Museum is to secure, maintain, care for and preserve the cultural heritage entrusted to us for future generations, including its buildings, exhibitions and collections. At the same time, all of the listed sites are made accessible to visitors for cultural and touristic purposes and presented in a comprehensible and animated way. Ehrenbreitstein Fortress is an important part of our history. In order to make this cultural heritage accessible to everyone, the following rules and regulations must be observed when visiting the Cultural Centre. By entering the premises, visitors accept these regulations as binding and undertake to comply with them. Individual additions may be made by means of postings. The visitor regulations do not replace other public regulations.

DOMICILIARY RIGHTS

The Ehrenbreitstein Fortress Cultural Centre, represented by its employees and/or persons authorised by them, exercises its domiciliary rights. Instructions must be followed; they are intended to ensure your safety and the protection of our cultural assets. Violations of these visitor regulations may be reported to the police, prosecuted under criminal and civil law, and result in expulsion or an entry ban. In such cases, there is no entitlement to a refund of admission fees.

For safety reasons, rooms, parts of buildings and open spaces may be closed and evacuated. All persons present in the rooms must instantly comply with the relevant instructions and must immediately leave the rooms or premises in the event of an evacuation order.

OPENING HOURS AND ADMISSION

- The current opening hours and admission prices are posted on site. They can also be viewed on the website www.tor-zum-welterbe.de.
- The Cultural Centre may only be entered via the designated entrances.
- Please leave all vehicles and bicycles outside the premises.
- The use of skateboards, inline skates, city scooters, Segways and similar items is not permitted. Only guests staying overnight at the Koblenz Youth Hostel are permitted to bring along bicycles (pushing them). Exceptions apply to service vehicles.
- It is prohibited to carry the following items with you:
 - Weapons of any kind and other items that can be used as projectiles or that are suitable for causing or provoking bodily injury or damage to health, easily flammable or combustible liquids or objects, and pyrotechnics of any kind and size, such as fireworks, rockets, Bengal fires, smoke candles, smoke powder, smoke bombs, flares, tracer ammunition and other pyrotechnical items,
 - Material glorifying violence, racist, xenophobic, anti-Semitic, anti-Romany, sexist or right-wing or left-wing extremist propaganda material or items that are suitable for spreading such views,
 - Flags, banners, written material, stickers, patches or clothing, etc., where inscriptions/prints are likely to discriminate against third parties or population groups on the basis of their skin colour, religion, origin or sexual orientation,
 - Bulky items such as banners, flags, posters (larger than A3), ladders,
 - Megaphones, whistles, drums, vuvuzelas or other sound amplifiers that are likely to disturb other visitors.
- Access to the Cultural Centre is only permitted in areas designated for public use and, where necessary, after acquiring an appropriate admission ticket. Access is at your own risk.
- Parents and other persons responsible for supervision are liable for their children and those entrusted to their care.
- Visitors are liable for any damage they cause within the scope of the statutory provisions.

GENERAL CONDUCT

Visitors shall behave with the utmost consideration in the Cultural Centre as a place of education and history, peace and contemplation, and must in particular observe the following:

- Do not enter cordoned-off areas. There are risks to your life here!
- Please also keep away from walls and earth walls and do not climb them. Climbing towers and walls is prohibited. Climbing on or over barriers, structures or trees is also prohibited.
- Please leave all stones where you found them and do not dig. If you accidentally move something, please put it back where you found it.
- Respect the need for peace and quiet of people and nature and refrain from making excessive noise, making or playing music.
- Flying drones over the site without prior permission is prohibited.
- Bulky items of all kinds must be left at the entrance to the 'Haus der Archäologie'.
- Photography is permitted without prior permission for private use only. Unless otherwise indicated, photography is also permitted in the exhibitions for private purposes without flash or tripods. The production of photo, film and television recordings for commercial use is subject to approval in each individual case throughout the Cultural Centre, whether in a building or outdoors, and a fee may be charged. Further information can be found under the heading 'Photography and filming' on the above-mentioned website.
- The person taking photographs or filming is responsible for observing copyright and property rights as well as the personal rights of third parties.
- Any soiling, contamination or defacement of the premises is prohibited. Waste must be disposed of in waste bins or taken away.
- Offering or selling goods or services of any kind without prior approval is prohibited.
- The distribution or offering of leaflets, brochures or flyers is prohibited, as is the display or attachment of advertising material, posters or similar items.
- Any harassment of guests or employees is prohibited.
- Measures, events, projects, labels or statements that represent and/or disseminate and/or contain unconstitutional, extremist, racist, anti-Semitic, anti-Romany, sexist or anti-democratic ideas are prohibited.
- It is prohibited to disparage human freedom and dignity (Art. 1 German constitutional law) in words, writing or gestures, or to use, disseminate or openly display signs and symbols that represent or are in the spirit of anti-constitutional or unconstitutional organisations.
- In places of education and history the consumption of cannabis and other THC-containing products is not permitted. That ban applies to all indoor and outdoor areas of the Cultural Centre.

THE FOLLOWING SPECIFICALLY APPLIES TO INDOOR AREAS:

- Smoking is prohibited in indoor areas. This also applies to the use of e-cigarettes.
- Openly carrying and consuming food and beverages in indoor areas is strictly prohibited. Upon presentation of a medical certificate or appropriate identification exceptions apply to visitors who must carry food with them for health reasons. Food for babies and small children is also exempt from this ban.
- Means of transport (e.g. skateboards, e-scooters) are not permitted indoors. Exceptions to this rule are made for wheelchairs and aids for people with mobility restrictions (e.g. walking aids).
- With the exception of assistance dogs, animals are not allowed in indoor areas. They are welcome on the fortress grounds on a leash. Please use the appropriate containers for your four-legged companion's excrements.
- Teachers, group guides and other supervisors are responsible for ensuring that children and young people in their care behave in an appropriate and considerate manner.
- Stairs, emergency exits and escape routes must be kept clear at all times for safety reasons.
- In the event of a fire or any other alarm, the building must be evacuated speedily but calmly.

THE FOLLOWING FURTHERMORE APPLIES TO OUTDOOR AREAS/PARKS:

- For safety reasons, outdoor stairs and all rescue and escape routes must be kept clear at all times.
- It is not permitted to ride bicycles in the outdoor areas, unless official cycle trails are available.
- Horse riding is prohibited.
- Driving or riding motorised or electric vehicles on the property is prohibited without prior written consent. This does not apply to the Cultural Centre's service vehicles, ambulances and wheelchairs.
- Barbecuing, lighting open fires, picnicking, camping and pitching tents is prohibited.
- It is prohibited to damage, remove or take away trees, shrubs and other plants or their flowers and fruits.
- For your own safety, please leave the property in the event of heavy or stormy rain, snow or sleet and when severe weather is forecast.
- Winter services are limited.

HAZARD WARNING

Visitors enter the Cultural Centre at their own risk at all times and are hereby accessing a cultural monument with original surfaces and pathways. Special care and caution are required when staying in historic buildings. You should expect and be aware of the structural features of the property, in particular uneven surfaces and depressions, as well as of uneven steps, low door lintels, etc. Please also note that in rainy weather and especially during winter months, there is an increased risk of slipping inside and outside the premises due to increased snow and ice probability.

USAGE, EVENTS AND COMMERCIAL ACTIVITIES

In addition to maintaining and caring for the fortress complex, the Cultural Centre is responsible for conducting scientific research on the property and making the results available to the public, especially for educational purposes. The fulfilment of this legal mandate requires all parties involved, employees, visitors and event organisers, to behave in a politically and ideologically neutral manner. Holding parades, rallies or similar events in the buildings or on the grounds, where flags, banners or similar items are carried or displayed may be prohibited for reasons of monument protection, in particular to preserve and ensure the integrity of the cultural monuments or to protect the peace, safety, proper operation or appearance of the property. Party conferences, election campaign or similar events are neither permitted in the Cultural Centre, nor on the event grounds or in the event rooms, as such are not covered by the Cultural Centre's special legal mandate.

Commercial activities and events of any kind require prior written approval, which must be presented on request. Events are only permitted in the areas or rooms designated for the respective purpose.

SCOPE

These visitor regulations apply to the entire Ehrenbreitstein Fortress Cultural Centre grounds.

We thank you very much for your support and wish you an exciting journey into the past!

If you are under the impression that the preservation of the property is at risk, we would appreciate if you contacted us via: informationen.festungehrenbreitstein@gdke.rlp.de